



CLIENT QUESTIONNAIRE

Name:

Address:

Town : Postcode:

Tel No.: Male: Female:

Mobile Tel No.:

I am currently employed: I am currently unemployed: I am currently retired:

My date of birth is: day: month: year: Age:

Knowledge

Tick a number between 1 – 5. 1 being very little knowledge to 5 being you fully understanding. Or just tick Do Not Know, if you do not know what it is at this stage or what the Terms mean

	1	2	3	4	5	Do not Know
Wiping a Hard Disk						
Installing an Operating System						
Installing Applications						
Installing components						
Using FDISK						
Using FORMAT						
DOS						
Using Windows						
Using the Internet						

Learning Information

Please Tick your choices below.

When you are doing training do you prefer having a tutor:

All the time Some of time or just when you require help.

Do you prefer to learn by:

CD-ROM Internet Tutor from Paper Hands on Training

Where did you find out about this Course:



Please circle Yes or No.

1. Would this be this your, first PC?	Yes / No
2 Why did you decide to fill in this questionnaire for this course? (tick as appropriate)	
a. To learn new / improve existing IT Skills	
b. To assist children with school work / projects	
c. To improve the efficiency of our group / company	
d. To get a FREE PC	
e. Other (Please provide details)	
6. Are there any other services which you feel MARC / MagicWand could provide which would benefit you? If so, what e.g Computer system, Anti Virus Checks, Maintenance contract, Software Training etc	

If you know of anyone else who may be interested in benefiting from this course or a low cost PC, and who would be willing for us to contact them please make a note of their name and contact number below.

Are there any other training courses that you may be interested in that we do not run at this time. Below are some examples. Please tick if you are interested.

European Computer Driving Licence (ECDL)	
Computer Literacy & Information Technology Program (CLAIT)	
Using the Internet and Email	
PC Passport (SQA)	

Please feel free to provide any other comments which you feel may assist us in developing or improving our service provided.

Please remember that you will take home the computer system that you are working on for free.

We are looking for people to join course for FREE. We will find funding to offer this training course. Please fill in the application form and to enable us to find funding to run the course for you.

Thank you for taking the time to complete this form as honestly as possible. All information will be treated with the strictest of confidence.

Please could you send the complete form and or cheques to:
Robert Wilson, MARC, 10 Woodburn Road, Woodburn, Dalkeith, EH22 2AT.
Please make cheques payable to MARC.